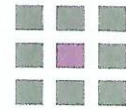


This Review: 02 October 2016

Previous Review: 01 October 2015

Next Review Due: 02 October 2017



JOHNSTONS
CHARTERED QUANTITY SURVEYORS

Also: CDM Advisors
Employer's Agents
Cost Consultants
Project Managers

QUALITY POLICY

Our policy in Johnstons Chartered Quantity Surveyors is to meet/exceed our Client's requirements at all times. This shall be effected via implementation of a formal Quality Assurance System aligned with ISO 9001.

The procedures detailed in the Quality Manual and associated quality system documentation are mandatory and any deviation will only be allowed with the formal approval of a Director.

The Directors accept responsibility for communicating the practice's commitment to quality and for ensuring that this Quality Policy is understood, implemented and maintained by all staff.

Given the progressive nature of Quality Assurance, the Directors undertake to adopt any relevant improvements and developments.

In short, Johnstons Chartered Quantity Surveyors aim to pursue a policy of achieving total Client satisfaction. Everyone in the firm is recognised as a valued contributor to our continued success.

Signed:  (Director) Date: 

(Quality Manager/Management Representative)

Directors: G D Clark FRICS, RMaPS

Johnstons (Cumbria) Limited trading as Johnstons, Chartered Quantity Surveyors

Registered in England and Wales: Company Number 8706382

Registered Office: 29, Castlegate Drive Cockermouth, Cumbria CA13 9HD

Regulated by RICS

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